

JEYFLEX CONSULTANTS

Quality Policy

Jeyflex consultants, states its intention to establish, implement and maintain a quality management system designed to ensure that its consultancy services in the provision of compliance solutions (Regulatory Affairs, Pharmacovigilance, Quality Assurance and Local Agency) in pharmaceutical products and medical devices are fit for their intended purposes in line with the ISO 9001:2015 standard. Further, we state our commitment to meeting and exceeding customer stated and implied needs, through a process of continual improvement. To achieve these, we shall:

- **Determine and demonstrate compliance to the needs and expectations of our customers including applicable statutory and regulatory requirements.**
- **Allocate adequate resources and provide necessary information required for appropriate management of the interrelated processes and activities throughout the organization.**
- **Establish a mutually beneficial relationship with our clients, suppliers, stakeholders and other partners.**
- **Review the performance and continuing suitability of the quality management system with a view to enhancing customer satisfaction and ensuring continual improvement.**
- **Empower our employees to establish and set functional objectives and targets. These objectives shall be measurable and will undergo periodic reviews to ensure achievement.**
- **Ensure that our processes and activities are conducive both for the occupational health and safety of the employees and the immediate and global environment.**
- **Ensure that the organization monitors its context through periodic review of its Internal and External Issues'.**
- **The company shall standardize, periodically audit, review and continually improve its quality management system, business processes and services.**

Signed:

Dr. Jerusha Kamau

CEO



Signature:

1st January, 2026